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ServiceNow CIS-RCI Exam Syllabus Topics:

TopicDetailsTopic 1- Extended Capabilities, Integrations, Content Packs- Risk Management LifecycleTopic 2- Performance
Analytics- Implementation Planning- GRC Entities ArchitectureTopic 3- Policy and Compliance Implementation ApproachGRC Positioning and Framework, Technical DetailsTopic 4- Entity Scoping Overview- Policy Management LifecycleRisk Record Lifecycle- Entity Class ApproachTopic 5- Policy and Compliance Architecture- Entity Type Approach- Risk
Implementation Approach

NO.73 For classic risk assessment, while a Risk is in the Assess state, reviewers can do which of the following?

(Choose two.)

- * Answer the assessment, moving the Risk to Respond
- * Set the Risk to Monitor
- * Delete the Risk

* Set the Risk back to Draft

NO.74 Which of the following records does not have a lifecycle?

- * Control Objective
- * Policy
- * Policy Exception
- * Control

NO.75 On which records is the entity a required field? (Choose two.)

- * Risk
- * Control
- * Policy
- * Control objective
- * Risk statement

NO.76 Which of the following extends from Content Table? (Choose two.)

- * Citation
- * Policy
- * Control Objective
- * Authority Document

NO.77 All of the following are PARENT tables which exist within the GRC Entities application scope EXCEPT.

- * Item
- * Document
- * Content
- * Indicator

NO.78 Common controls from UCF import into which table in ServiceNow?

- * sn compliance policy
- * sn compliance policy statement
- * sn_compliance_policy_exception
- * sn_complilance_authority_document

NO.79 To allow other applications to request a policy exception, you must complete the integration registry form. In addition to providing the name of the registry entry, what additional information is needed to complete the form?

- * You must indicate the audience for requesting policy exceptions
- * You must indicate the intended Service Portal
- * You must indicate the policy exception target table
- * You must indicate the allowed policy acknowledgement campaigns

NO.80 The Citation table is a child table of which parent?

- * Content
- * Authority Document
- * Item
- * Document

Explanation/Reference: https://community.servicenow.com/community?

id=community_question&sys_id=ad77b570db309bcc2e247a9e0f96192f

NO.81 What would you leverage in order to provide users with an alternate user experience to view policies, create policy

exceptions, and search for controls?

- * Help Desk Portal
- * Catalog Portal
- * Access Portal
- * Service Portal

NO.82 Which of the following extends from items?

- Citation
- * Controls
- * Issue
- * Policy

NO.83 What would you use in order to accommodate a customer 's unique process around policy approvals? For example, each policy needs a second layer of approval.

- * Create a new field and create notifications
- * Add a new related list to keep track of who has already approved it and who hasn't approved yet
- * Add a UI Action to track who the stakeholders are
- * Create a new workflow in the workflow editor

NO.84 Which of the following relationship sets are considered a many-to-many relationship? (Choose three.)

- * Entity Type and Entity Class
- * Indicator Template and Entity Type
- * Control and Risk
- * Control Objective and Entity Type
- * Entity Type and Entity

NO.85 What GRC module would you access in order to update Entity Types?

- * Risk > Entities
- * Scoping > Profiles
- * Scoping > Entity Types
- * CMDB

Explanation/Reference: https://docs.servicenow.com/bundle/orlando-governance-risk-compliance/page/product/grccommon/concept/c_Scoping.html

NO.86 What are some of the baseline tables commonly leveraged in Entity filters? (Choose three.)

- * Company [core_company]
- * Services [cmdb_ci_service]
- * Location [cmn_location]
- * Risk [sn risk risk]
- * Audit Engagement [sn_audit_engagement]

NO.87 Where does one go to configure the Regulatory Change Management impact assessment template?

- * Risk Assessment Methodologies module
- * Impact Assessment Flow in Flow Designer
- * Impact Assessment Templates module
- * Risk Assessment Templates module

NO.88 Which of the following roles can create issues? (Choose three.)

- * Risk Reader
- * Compliance Reader

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