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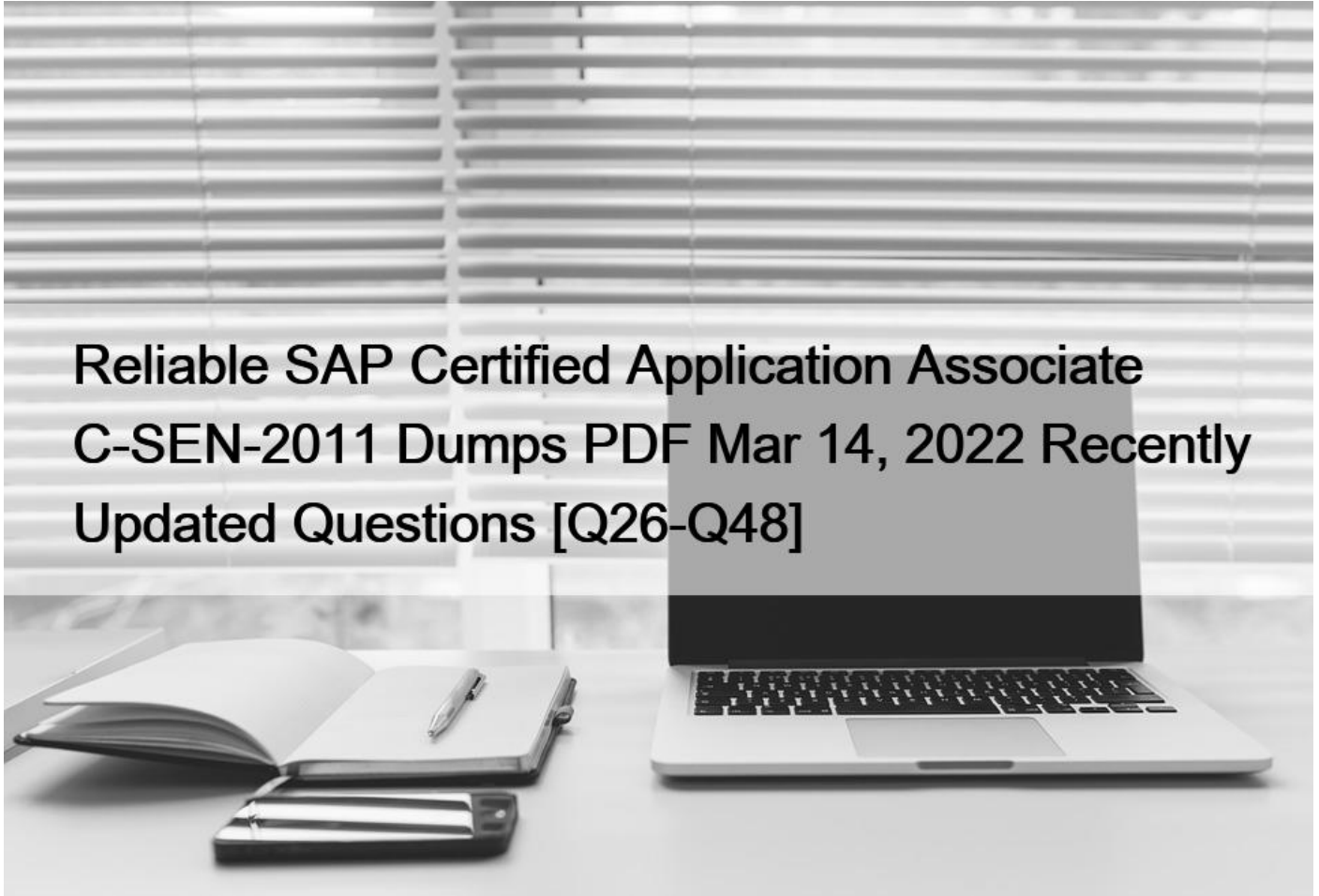

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NEW QUESTION 26

What are the characteristics of playback settings? Note: There are 2 correct answers to this question.

* They are saved in the trainer resource.
* They can be modified by end users.
* When they are appended to the URL, they override default settings.
* They can be set on project level by using the Project Override settings.

NEW QUESTION 27

What is the purpose of recognition and re-recognition validation? Note: There are 3 correct answers to this question.

* To provide a training plan for authors to avoid authoring limitations
* To sell additional SAP Enable Now components

* To set the customer expectations to a realistic level regarding recognition and re-recognition
* To find out if custom profiles need to be created
* To find out what content types to produce for which target application

NEW QUESTION 28

To localize a simulation project, what are the initial steps SAP recommends you do? Note: There are 2 correct answers to this question.
* Use automated re-recording.
* Use re-recording.
* Translate author texts manually.
* Export author texts to XLIFF or Microsoft Word format.

NEW QUESTION 29

What are characteristics of workflows in the content development process? Note: There are 3 correct answers to this question.
* Workflows may be defined for any content development process.
* Multiple workflows may be available for use in a single workarea.
* Only one workflow may be assigned to a single SAP Enable Now object.
* Workflows are assigned at the workarea level only.
* All statuses must be used in each workflow created.

NEW QUESTION 30

An animation in your book page does not start in the preview. What are some possible reasons? Note:

There are 2 correct answers to this question.
* In the parameter section of the animation object, the target object is not set.
* The animation is triggered by a Time Control, but the Time Control is not started.
* The animation duration is set to a value lower than 1.
* In the object list, the animation object is placed behind the animated object.

NEW QUESTION 31

Which steps are required to set up a workarea in the Manager? Note: There are 3 correct answers to this question.
* Define a default workflow.
* Create or import a Toolbox.
* Set up workarea permissions using existing roles.
* Set up notification settings according to the workarea.
* Provide customized workarea resources.

NEW QUESTION 32

What actions are possible with hidden objects in the project explorer? Note: There are 2 correct answers to this question.
* Define a time range for the object to be hidden.
* Create an object reference that is visible.
* Use the hidden objects to generate documents.
* Link to the hidden object and open it in the library.

NEW QUESTION 33

Which of the following are characteristics of a Desktop Assistant guided tour? Note: There are 2 correct answers to this question.

* It can provide a focus layer to draw the end users
* Once started, it cannot be terminated by the end user.
* It can act as a robot by executing click-interaction on behalf of the user.
* It offers step-by-step user support in an application.

NEW QUESTION 34

Your customer uses SAP Enable Now, cloud edition and the Desktop Assistant. They want to use an on- premise web server to deliver the content. What must they consider? Choose the correct answer.

* The web server must be Microsoft IIS.
* A specific .xdnt file pointing to the web server must be created and uploaded to the Manager.
* Desktop Assistant on-premise must be installed on each end-user machine.
* MIME type .inav must be supported by the web server.

NEW QUESTION 35

A customer wants to implement SAP Enable Now, cloud edition. What technical prerequisites do you have to consider? Note: There are 2 correct answers to this question.

* All customer users need to be synchronized to the Identity Authentication service tenant before the implementation.
* The customer’s firewall must allow access to SAP Cloud Platform from any end user computer.
* The Adobe Flash plug-in has to be installed on every end user computer.
* For authoring or consuming electronic performance support content using Desktop Assistant, either the SAP Enable Now App Launcher or a suitable Java runtime need to be installed on every end user computer.

NEW QUESTION 36

According to SAP best practice, why should you use the Web Assistant Editor? Note: There are 2 correct answers to this question.

* To maintain system meta-information
* To create context help and guided tours
* To translate content
* To perform basic text editing of tiles and bubbles

NEW QUESTION 37

What are the benefits of using workflows? Note: There are 2 correct answers to this question.

* Workflows enable the author to proceed to the next content processing status without knowing the responsible contacts.
* Workflows allow complete automation of content production scenarios.
* Workflows prevent standard authors from editing resources.
* Workflows force all authoring roles to follow pre-defined object lifecycles.

NEW QUESTION 38

What are SAP best practices when creating book page content? Note: There are 2 correct answers to this question.

* Create book pages based on templates.
* Use shapes to create buttons with links.
* Use descriptive, individual names for objects.
* Always insert images directly into the book page.

NEW QUESTION 39

How can an end user with standard role Learner get access to assigned courses provided by the Manager? Note: There are 2 correct answers to this question.
* By using a direct URL that includes the assignment ID of the course
* By accessing the Roles view of the Desktop Assistant
* By using the Start link
* By accessing the Learner view of the Manager

NEW QUESTION 40

How can you address a pre-filtered view of a structure in a published library? Choose the correct answer.
* By activating the author filter and applying it for end users
* By cloning the structure and deleting the unwanted duplicates
* By adding the filter-specific library.txt infix to the URL
* By adding the end user filter directly to library.html

NEW QUESTION 41

What is the relationship between book page templates and book page instances? Choose the correct answer.
* Book page instances and their underlying book page templates must be kept in the same group.
* Objects in a book page instance inherit their properties from the book page template.
* Objects inherited from a book page template can be deleted in the instance by the author.

NEW QUESTION 42

Your customer rolled out a new version of Microsoft Office. They want to use performance support to train end users on new Office features. What does SAP recommend you do? Choose the correct answer.
* Use Web Assistant.
* Start with an easy scenario by using Desktop Assistant with simulations.
* Use context help to explain all of the Office UI elements.
* Deliver Desktop Assistant with guided tours for all new Office features.

NEW QUESTION 43

You open an outdated workarea without Manager connection in Producer of your on-premise edition of SAP Enable Now. How do you migrate the workarea to the current version? Choose the correct answer.
* You can use the Migrate function in the Workarea menu.
* You will be automatically prompted by a dialog to migrate.
* You can use the Migrate function in the Tools menu.
* You can use the Migrate function in the context menu of the Resource object.

NEW QUESTION 44

Your customer wants to provide access to content using deep links. What must you consider? Note:

There are 2 correct answers to this question.
* A deep link including ../pub/..forces authenticated access.
* A deep link including ../auth/..forces authenticated access.
* A deep link including ../wa/..forces anonymous access.

* A deep link including ../~tag/published/..works without forcing.

NEW QUESTION 45

What are characteristics of sustainable knowledge production? Note: There are 3 correct answers to this question.
* Maintainability
* Multi-modality
* No redundancies
* Generic library views
* No references

NEW QUESTION 46

Your customer has created a content structure that includes different languages, processes, roles and courses. The customer wants to grant access to the content via Library on a web server but does not know how to publish it as a single deployment without redundancies. Which solutions would you suggest? Note: There are 3 correct answers to this question.
* Use the Included Dependent Objects option in the publishing rule wizard.
* Provide pre-filtered links to show only language-related content.
* Distribute deep links to sub-trees of the structure for different target groups.
* Define Manager tags per target group and tag the content accordingly.
* Create and provide filters for the library before deploying the complete structure.

NEW QUESTION 47

What are the best practices to create a recording? Note: There are 2 correct answers to this question.
* Use the Quick Recording option for the best possible recording results.
* Create a short storyboard with the steps to be recorded and the data to be used.
* Activate the roll-over effects in the settings for a realistic recording.
* Set up the application in the same way that the end user would use it.

NEW QUESTION 48

What are SAP best practices in a knowledge content production scenario? Note: There are 2 correct answers to this question.
* Cover the entire end-to-end process in a single recording.
* Keep the content granular and avoid redundancies.
* Use metadata and tagging to keep it maintainable.
* Use a separate workarea for each project.

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